



IDAHO DEPARTMENT OF
HEALTH & WELFARE

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February 9, 2007

Trista Moore, Administrator
Jefferson House
2087 S Tollgate Way
Boise, ID 83709

Dear Ms. Wolfe:

On January 31, 2007, a complaint investigation survey was conducted at Jefferson House. The survey was conducted by Debra Sholley, LSW and John Wingate, RN. This report outlines the findings of our investigation.

Complaint # ID00002076

Allegation #1: The facility's house manager is verbally abusive to a resident.

Findings: Based on interview and record review it was determined the house manager was verbally abusive to an identified resident.

Interview with the current house manager, administrator, and current residents on January 31, 2007 at 2:40 p.m. revealed the prior house manager was verbally abusive to the identified resident on several occasions.

Conclusion: Substantiated. However, the facility was not cited as they acted appropriately by terminating the prior house manager.

Allegation #2: The facility did not offer vegetarian choices or snacks to residents .

Findings: Based on interview with staff, current residents and the administrator it could not be determined the identified resident was not offered vegetarian choices or snacks between meals.

On January 31, 2007 at 2:40 p.m. the current house manager, residents and the

administrator confirmed the identified resident was offered vegetarian choices and snacks between meals. Additionally, the house manager stated the identified resident had access to the food storage closet and the refrigerator at all times.

Conclusion: Unsubstantiated. Although the allegation may have occurred, it could not be validated during the complaint investigation conducted on January 31, 2007.

Allegation #3: A resident had been denied access from his PSR worker and a friend.

Findings: Based on interview with current residents, staff and record review it could not be determined the identified resident was denied access to his case worker and friends.


The identified resident was no longer at the facility and therefore could not be interviewed.

On January 31, 2007 at 2:40 p.m. current residents stated they were not denied access to their case worker, family or friends.

Conclusion: Unsubstantiated. Although the allegation may have occurred, it could not be validated during the complaint investigation conducted on January 31, 2007.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,


DEBBIE SHOLLEY, LSW
Team Leader
Health Facility Surveyor
Residential Community Care Program

DS/slc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Community Care Program